

UNINTERRUPTED PEOPLE FLOW[®] FROM DOOR TO DESTINATION

KONE 24/7 Connected Services for Building Doors

KONE 24/7 CONNECTED SERVICES FOR BUILDING DOORS

Through KONE 24/7 Connected Services for elevators and escalators, we have optimized the journeys between floors. Now we bring the same game-changing service to horizontal People Flow.

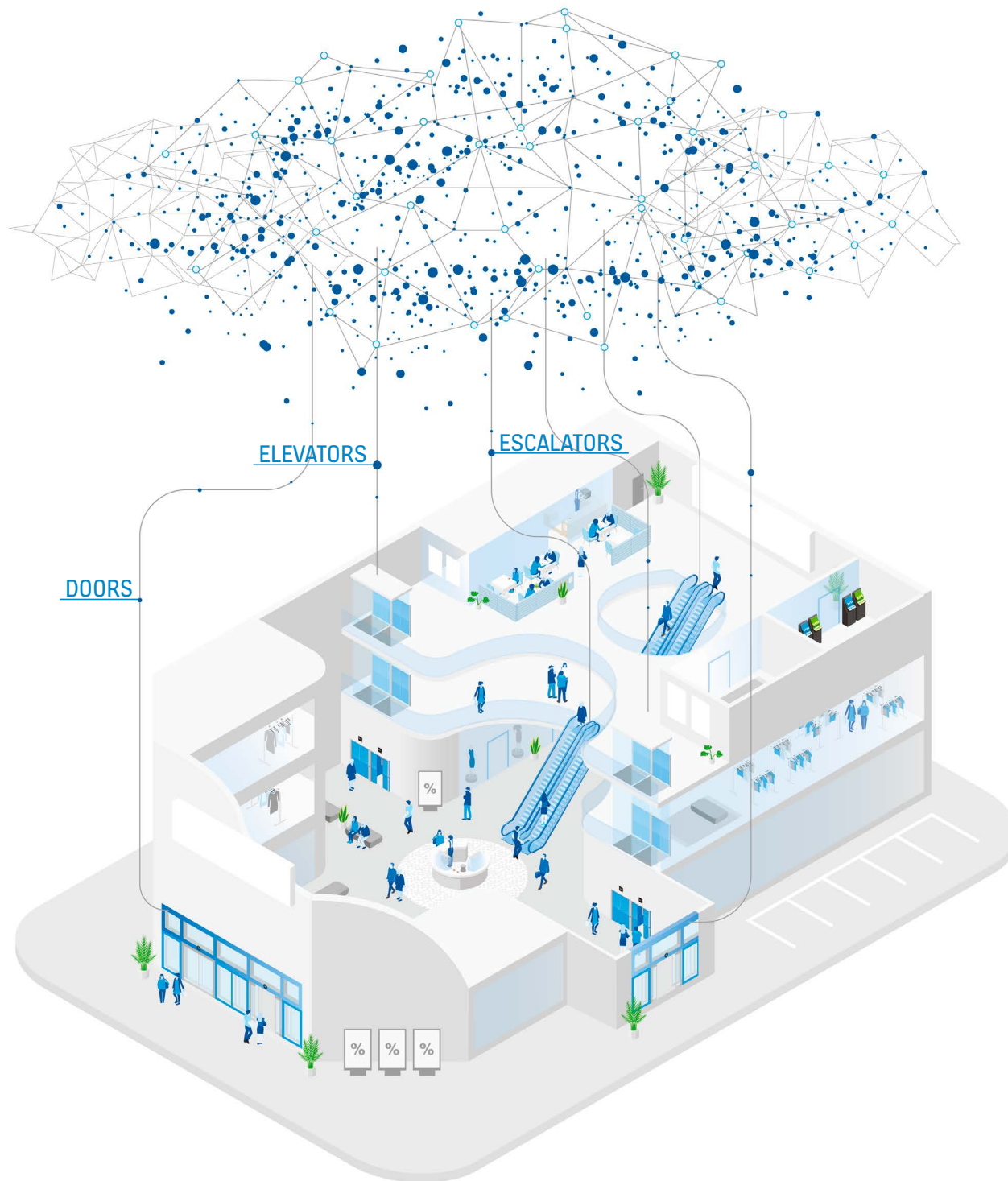
Predictive maintenance and a smoother flow of people in and out of your building provides its users with a better experience from door to destination.

By including your automatic building doors to KONE 24/7 Connected Services, you now get valuable insight of your People Flow, and a greater understanding of how your building is being used. They provide real usage data that allows more insightful decision making and enhances preventive maintenance operations based on hard facts, without you having to lift a finger.

The journey through your building begins, and eventually ends, at the door. Make sure the experience is smooth and welcoming from start to finish.

UNINTERRUPTED, FROM DOOR TO DESTINATION





URBAN LIFE – UNINTERRUPTED

KONE 24/7 Connected Services brings uninterrupted people flow to a whole new level. It is a service that enhances user experience, keeps you in the know and it's an investment in your building's future.

We connect your elevators, escalators, and automated building doors to our cloud-based service and use AI-based assessment of the data to provide valuable information on upcoming maintenance needs and any potential issues before they even occur.

Intelligence

AI-based predictive maintenance increases the value of your building and prolongs equipment lifetime.

Safety

Continuous performance and risk analysis reduce equipment breakdowns and improves accessibility.

Transparency

Equipment status and service reports, based on real usage data, keeps you in the know.

HOW IT WORKS



The system keeps a constant eye on critical parameters.



Intelligent technology analyzes maintenance needs and predicts faults.



Powered by
IBM Watson

Our technician gets the right information at the right time.

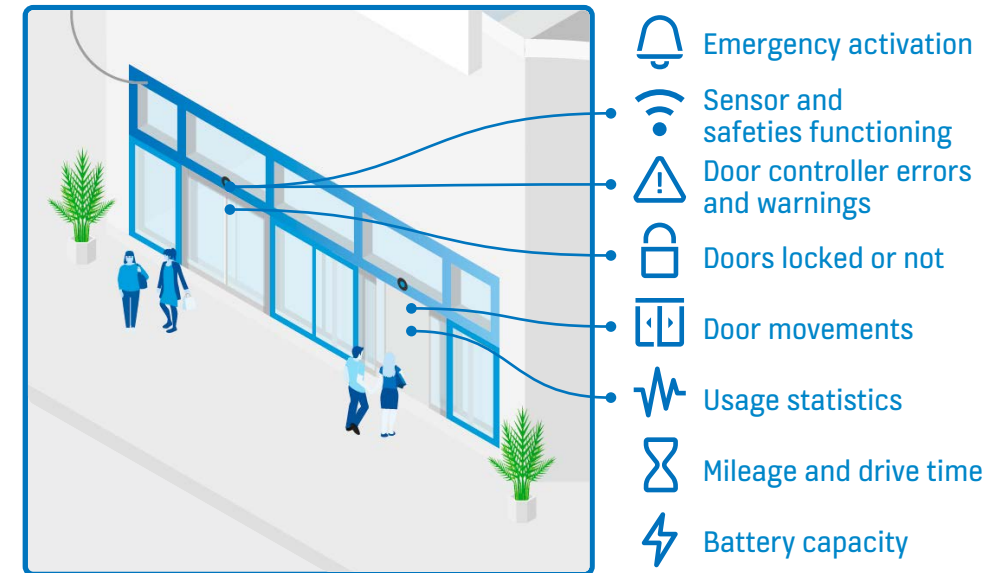


You get trustworthy insights into the health of your assets and proposals for the future.





ANALYZING DOORS DATA HELPS US PREDICT THE MOST COMMON FAILURES



KONE 24/7 Connect

- Real usage data helps us to make more insightful decision on how to solve any potential problems before they cause breakdowns - or before they even occur.
- Real-time monitoring and analysis mean you get valuable insight of your people flow, and a greater understanding of how your building is being used.
- Includes people flow, safety sensor functions, door movements, emergency activations and information if your door is locked or not.

KONE 24/7 Alert

- Round-the-clock diagnostics service continuously monitors and analyzed door operating status.
- If a problem occurs, you will be notified right away with instructions for safe recovery and analysis of the cause.
- The end result is improved door availability, smoother people flow and more satisfied users.



KEEPING YOU UP TO DATE

Through our digital channels, you and your team can stay up to date with equipment status and maintenance work progress around the clock.

KONE Online


Up-to-date maintenance information at your fingertips. KONE Online gathers all your maintenance data in one place where you can easily track equipment performance and make plans for the future.

KONE Mobile

Real-time updates on the go. Track the status of all the equipment KONE maintains for you, as well as ongoing, past, and upcoming maintenance work.

Quarterly data reports

Quarterly sent data showcase of your own equipment and maintenance actions done in the past quarter and year overall.

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HOW KONE 24/7 CONNECTED SERVICES FOR BUILDING DOORS BENEFITS ME?

"Through the connected door interface, I can clearly see the live status of all the door assets, providing key updates to my customers."

— The Facility Manager

"KONE can provide me information and insight on people movement in the building and other key indicators that support managing my business."

— The Building Manager

"I am able to do predictive maintenance in order to have a minimum of down times and generates maximum turnover for my customers."

— The shopping centre manager

"Having the door now connected is helping to dynamically control the temperature of my building, saving on energy costs."

— The Retailer



KONE provides innovative and eco-efficient solutions for elevators, escalators, automatic building doors and the systems that integrate them with today's intelligent buildings.

We support our customers every step of the way; from design, manufacturing and installation to maintenance and modernization. KONE is a global leader in helping our customers manage the smooth flow of people and goods throughout their buildings.

Our commitment to customers is present in all KONE solutions. This makes us a reliable partner throughout the life cycle of the building. We challenge the conventional wisdom of the industry. We are fast, flexible, and we have a well-deserved reputation as a technology leader, with such innovations as KONE MonoSpace® DX, KONE NanoSpace™ and KONE UltraRope®.

KONE employs close to 57,000 dedicated experts to serve you globally and locally.

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